



June 3, 2016

Hon. Scott Brison
President of the Treasury Board
Treasury Board of Canada Secretariat
Strategic Communications and Ministerial Affairs
90 Elgin Street, 8th Floor
Ottawa, ON K1A 0R5

By email: president@tbs-sct.gc.ca

Dear Minister Brison,

I am writing again today concerning the Phoenix Pay System and my members' timely access to their pay. We have had the opportunity to meet recently with Treasury Board officials and the Deputy Minister of Public Services and Procurement Canada to express our concerns. We urge you to continue to find ways to ensure public servants have access to responsive help when they discover problems with their pay.

I have heard from countless members of the pay problems they are facing. These include delayed pay (often over consecutive pay periods), overpayments, and much evidence of a system that is not meeting the multiple pay situations, such as shift work, our members experience. As you can imagine, irregular pay can result in direct payments for mortgages, utilities, childcare and other day-to-day expenses being bounced and resulting in direct costs to our members.

In particular, we are still hearing of cases where employees are not being paid for overtime or acting pay and delays for resumption of pay when they return from a leave such as maternity. Another issue that deserves your immediate attention concerns Records of Employment. We have a number of cases of members waiting for their ROE to be issued so they can apply for Disability Insurance. This problem needs to be given greater priority.

We believe ongoing attention is still required to ensure that all pay and administrative problems employees are facing receives swift action.

The current situation is unacceptable and must be fixed as soon as possible. I look forward to your prompt reply and to learn what steps your department is taking to continue to fix this situation.

Sincerely,

Debi Daviau
President PIPSC